

## **Physical Redemption Conditions**

KGLD may be redeemed for physical gold in accordance with the procedures and conditions set by the Company.

Please review the following before applying for physical redemption.

- Physical redemption is available only to members who have completed identity verification and the Company's approval process.
- The minimum redemption unit is a physical gold product equivalent to 100g.
- When applying for redemption, the physical gold product price, including the gold price, fabrication fee, value-added tax, and other applicable costs, will be displayed.
- As a general rule, the physical gold must be collected in person by the applicant at a redemption partner designated by the Company.
- Redemption may be held or restricted depending on the redemption partner's inventory, identity verification results, applicable laws, or the Company's internal review.
- After the physical gold has been delivered, the corresponding KGLD will be burned, and completed redemptions cannot be cancelled in principle.

Detailed procedures and conditions are subject to the Terms of Service and Service Operation Policy.